

Engaging others to reduce waste

Our client, a UK based property company, is keen to improve the utility performance of their buildings but with limited energy management, human resources they have been keen to engage others in the process. Whilst this has been a challenge, it is now starting to bear fruit and the success has been based in part, on automated reporting and simple, appropriate presentation.

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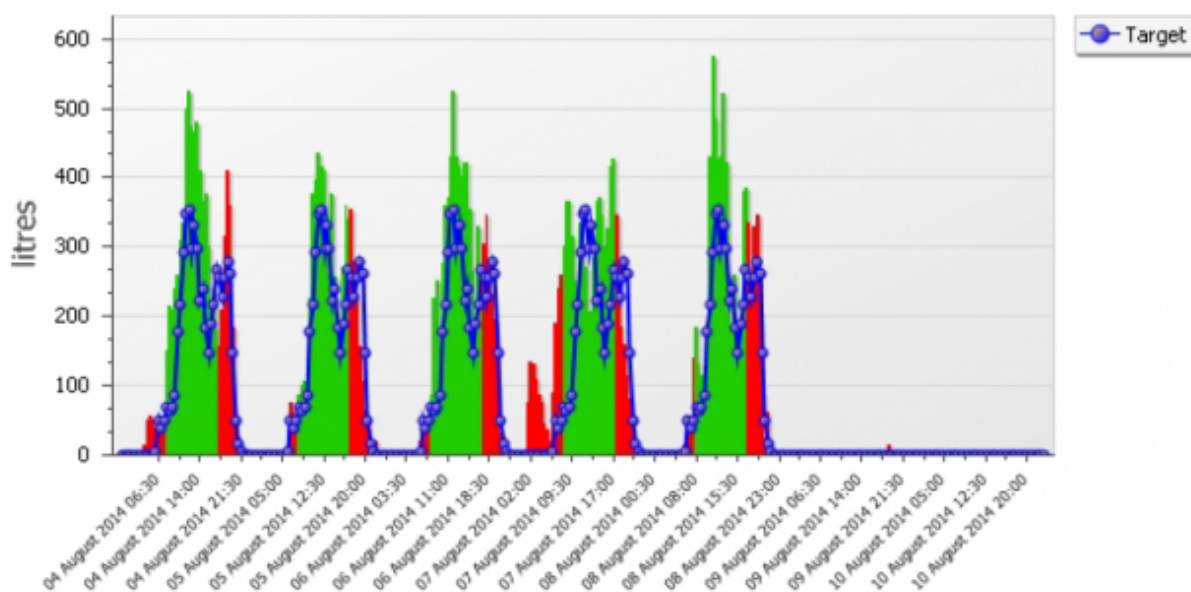
Weekly Audit (Unit) Report

Customer: [REDACTED]

Site: [REDACTED]

Report Created using Half Hour data for Main Water, MC

Report Generated for Data between 04 August 2014 and 11 August 2014



Finding the time to make savings is often difficult

It's a significant challenge for many companies, how to manage day-to-day operations, increasingly with fewer people, whilst at the same time making serious efforts to improve sustainability by using less energy and other utilities. Often fine words and intentions described on corporate websites, about the importance of sustainability and resource conservation, get buried as individuals struggle to handle the day-to-day issues associated with delivering their company's products or services.

Posters and real-time displays of energy performance designed to encourage people to avoid waste eventually lose their attention grabbing potential and can simply be ignored. Likewise

the all-singing, all-dancing energy management system gathers dust in the corner because the people who know how to use it and actually understand it are just too busy dealing with everyday operations.

So what our client needed (a UK based commercial property company) was a simple, systematic way, of engaging others (e.g. caretakers, HVAC maintenance staff, etc.) in the process of monitoring performance and taking appropriate action when necessary.

Keep it simple to keep it going

Using the Weekly Audit Report (see image) which is automatically delivered to key personnel every Monday morning by email, our client has been able to engage others and reduce waste. Using this report it is very easy to spot, at a glance, whether targets have been exceeded in the previous 7 days. If they haven't then no action is required, if they have then appropriate investigations take place.

In one particular building, using this process of engagement, investigation and action, water consumption has been reduced by over **40%** (2015 versus 2013) which equates to a saving of approximately **£1,800 per year** and most importantly this process continues, week by week, to ensure that waste does not creep back in.

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